

Accessibility Statement

This accessibility statement applies to the Fingrid Datahub Authorisation Service. The statement was prepared on 20 April 2026.

The website aims to implement the criteria according to WCAG 2.2 levels A and AA. Our goal is to provide digital services that are accessible to all users. In this accessibility statement, we explain what kind of shortcomings there are in the accessibility of the service. The accessibility of this service has been assessed by an external expert organization.

Accessibility status

This service partially meets the requirements of WCAG level A and AA. The deviations are listed on this page.

Inaccessible content

The website does not comply with accessibility requirements in the following areas. References to the WCAG criteria are in brackets.

- Some interactive elements (for example icon buttons, switches, checkboxes) are missing accessible name. (4.1.2)
- Focus indicator is sometimes invisible or difficult to notice. (2.4.7)
- When zoomed, in some pages the content overflows or is cut off (log in page, calendar date picker). (1.4.10)
- In some situations when closing a dialog, the focus goes to the beginning of the page instead of the trigger. (2.4.3, 3.2.1)
- Interactive cards might be difficult to use by keyboard (especially with Safari browser) and assistive technology. (2.1.1, 2.4.4)
- Tables with collapsible rows might be difficult to use by keyboard and assistive technology. (2.1.2, 1.3.1, 4.1.2, 3.2.4)

The accessibility of the service is developed as part of the maintenance and development of the service.

Accessibility feedback

We actively collect feedback from users and improve the accessibility of the site based on the feedback. If you notice any shortcomings on our site, please contact us through the [contact form](#). Tell us what kind of problem you are experiencing and on which page. We will respond within 14 days.

Supervisory Authority

If you are not satisfied with the response you receive or do not receive a response within two weeks, you may [file a complaint](#). The Traficom website has detailed instructions on how to file a report and how the issue will be handled.

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