

Fingrid's policy on the responsible and ethical use of artificial intelligence

Approved at the Executive Management Team meeting on the 9th of June 2025. The policy will be updated in line with the schedule for approving the Management Principles.

Responsible and ethical use of artificial intelligence at Fingrid

Our goal is to utilise artificial intelligence in accordance with applicable legislation and responsibly, for the benefit of Fingrid, our stakeholders and society. We are committed to using and developing artificial intelligence in accordance with Fingrid's values and operating principles to advance the company's operations and the sustainable development of society.

When leveraging artificial intelligence, we take care of people, the environmental impacts of our operations, and good governance. By appropriately using artificial intelligence, we promote employee well-being by transferring routine tasks to machines, streamline our operations and improve quality. We also require our suppliers to use and develop artificial intelligence responsibly and ethically.

At Fingrid, the responsible and ethical use and development of artificial intelligence means, in practice, the following:

- **We define clear responsibilities:** We clearly define the responsibilities related to artificial intelligence. As a company, we are responsible for the content generated by our artificial intelligence. We understand the opportunities and risks of artificial intelligence. We also understand the operating logics of our AI tools and take responsibility for the impacts of AI on our tasks and decisions.
- **We ensure that the use and development of artificial intelligence are led by human:** Although AI technologies are not independent actors comparable to humans, they are complex and more independently learning software. Humans manage the AI tools and the results they produce, and are responsible for their operation, use and development. We maintain sufficient expertise so that humans can monitor and oversee the appropriate operation of artificial intelligence.
- **We build trust with open, fair and secure AI tools:** We communicate openly and in a comprehensible manner about how we develop and utilise AI. We ensure that our AI solutions operate impartially and fairly to safeguard people's rights. We manage data responsibly and ensure sufficient transparency in the use of artificial intelligence and the traceability of the data used. We protect people's privacy-related information and explain how the materials and data they provide to us are used. We ensure appropriate data protection, information security, and data quality and integrity.

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- **We actively contribute to reducing the environmental impact of AI:** We understand that many AI processes consume a lot of energy and thereby cause negative climate impacts. We are also raising awareness of the consumption of natural resources associated with the use of AI so that we use AI tools for essential needs and make choices to reduce climate and environmental impacts.
- **We continuously evaluate and develop our operating practices:** We continuously assess the appropriateness of our AI tools and the content they produce, as well as the impacts, opportunities and risks associated with the use of AI. Based on the assessment, we develop our AI solutions and our own operations.